



Holiday Plans in the European Union?

Below you can find useful information on the local emergency numbers that you can call when abroad. (The European emergency number 112 is always available within the European Union.)

COUNTRY	MEANS OF ACCESS	NUMBER AND +	DESCRIPTION	DOWNLOAD LINK	ADDITIONAL INFORMATION
Austria	Emergency calls (voice)	112	European emergency number (Police)		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Austria	Emergency calls (voice)	122	Fire brigade		
Austria	Emergency calls (voice)	144	Ambulance		
Austria	Emergency calls (voice)	140	Mountain rescue		
Austria	Emergency applications	App -112	European emergency number (Police)		
Austria	Emergency applications	App - 122	Fire brigade		
Austria	Emergency applications	App - 144	Ambulance		
Austria	Emergency applications	App - 140	Mountain rescue		
Austria	Messaging	Message	Text based emergency call	https://app.dec112.at/	
Bulgaria	Emergency applications	App	Mobile application for Android platform	https://play.google.com/store/apps/details?id=bg.mvr.help112	The service is free of charge for the citizens. The application provides to Bulgarian and foreign citizens with hearing and/or speech disabilities on the territory of the Republic of Bulgaria a quick and easy access to the 112 Emergency number. It is necessary that the users register into the application by following the registration steps. Once the registration is active, the users can sign in the application, and in case of emergency to make a connection (establish a chat session) with an operator of the 112 Emergency number.

Bulgaria	Emergency applications	App	Mobile application for iOS platform	https://apps.apple.com/bg/app/112-bulgaria/id1450618524	The service is free of charge for the citizens. The application provides to Bulgarian and foreign citizens with hearing and/or speech disabilities on the territory of the Republic of Bulgaria a quick and easy access to the 112 Emergency number. It is necessary that the users register into the application by following the registration steps. Once the registration is active, the users can sign in the application, and in case of emergency to make a connection (establish a chat session) with an operator of the 112 Emergency number.
Bulgaria	Emergency applications	App	Mobile application for a web based web browser application for stationary and mobile computers.	https://112.mvr.bg/#/sign-in	The service is free of charge for the citizens. The application provides to Bulgarian and foreign citizens with hearing and/or speech disabilities on the territory of the Republic of Bulgaria a quick and easy access to the 112 Emergency number. It is necessary that the users register into the application by following the registration steps. Once the registration is active, the users can sign in the application, and in case of emergency to make a connection (establish a chat session) with an operator of the 112 Emergency number.
Croatia	Messaging	Message	Emergency SMS for roaming end-users are available on a dedicated long number (+385 98 8100 112)		Emergency SMS for end-users roaming are available provided that outgoing SMS are not blocked by the service provider for objective technical reasons and a SIM card is inserted in the end device.
Croatia	Emergency Calls (Voice)	112	European Emergency Number		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Cyprus	Emergency calls (voice)	112	European emergency number (Police, Ambulance and Fire Department)		
Czechia	Messaging	Message	Emergency SMS for roaming end-users are available on a dedicated long number. (+420 720 000 112)		
Czechia	Emergency calls (voice)	112	European Emergency Number		

Czechia	Emergency calls (voice)	150	Fire Brigade		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Czechia	Emergency calls (voice)	155	Emergency Medical Service (Ambulance)		
Czechia	Emergency calls (voice)	158	Police		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Denmark	Messaging	Message	Long number for persons with disabilities allowing them to text the PSAP instead of calling.		The long number is not made public but informed via a handicap organisation upon request. Therefore, while technically usable by roaming customers, the long number is practically not available to roaming customers at present due to the request process and lack of publicity surrounding the long number.
Estonia	Emergency Calls (Voice)	112	European emergency number		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services. In addition to 112 domestic numbers, the Emergency Centre has an emergency number 6000112, which can be called from outside Estonia.
Estonia	Emergency Calls (Voice)	1247	National information telephone number: Emergency Centre operates 24/7, offering information and advice in situations where life, health and property are not at risk.		This short number also has a long number 6001247 for calling from abroad.
Finland	Emergency applications	App	112 Suomi application allows users to make emergency voice calls.	https://play.google.com/store/apps/details?id=com.CESTEL.FCNSEMobileAppDroid&hl=es	Android, videocalls
Finland	Messaging	Message	Available for all user groups with Finnish mobile connections, roaming access under development	https://apps.apple.com/es/app/svisual/id600574299	Apple, videocall

Finland	Emergency Calls (Voice)	112	European emergency number	https://play.google.com/store/apps/details?id=com.alertcops4.app&pcampaignid=pcampaignidMKT-Other-global-all-co-prtnr-py-PartBadge-Mar2515-1	Android, calls (voice) s and chat
France	Emergency applications	App	App voice App messaging App real time text App total conversation	https://apps.apple.com/es/app/alertcops-5-0/id1273718252?ign-itscg=30200&ign-itsct=apps_box	Apple, calls (voice) and chat
France	Emergency applications	App	App voice App messaging App real time text App total conversation	https://112.fi/en/112-suomi-application	
France	Other	Message	real time text total conversation		SMS messages are allowed for preregistered users to the number 112.
Germany	Emergency Calls (Voice)	110	National emergency number for emergencies requiring the police		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Germany	Emergency Calls (Voice)	112	European emergency number	https://play.google.com/store/apps/details?id=fr.urgence114.urgence114&utm_source=site&pcampaignid=MKT-Other-global-all-co-prtnr-py-PartBadge-Mar2515-1	Android users
Greece	Emergency calls (voice)	112	European emergency number. Other emergency numbers are also available.	https://apps.apple.com/fr/app/114/id1437499014	Apple users
Hungary	Emergency Calls (Voice)	112	European Emergency Number (fire brigade, police, ambulance)	https://www.info.urgence114.fr/	website / browser
Ireland	Emergency calls (voice)	112	European emergency number	https://www.civilprotection.gr/en/112-emergency-communications-service	Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services. Operators answer calls in Greek, English and French

Latvia	Emergency applications	App	Emergency applications		The SMS from any part of the territory of Croatia is received at the Civil Protection Operations Centre. It is responsible to communicate with SMS end-user and territorially responsible PSAP which alerts emergency services. Croatian telecom providers have informed their roaming partners that calls / messages to 112 (full number +385988100112) in Croatia are not charged, but the billing still depends on the roaming partner.
Latvia	Messaging	Message	SMS as a part of Public Warning in the case of the emergency situation		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Latvia	Relay services	Message	SMS to European Emergency Number 112		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Liechtenstein	Emergency calls (voice)	112	European emergency number		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Liechtenstein	Emergency calls (voice)	117	Police		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Liechtenstein	Emergency calls (voice)	118	Fire Brigade		
Liechtenstein	Emergency calls (voice)	143	Helping hand (in german "Dargebotene Hand")		
Liechtenstein	Emergency calls (voice)	144	Ambulance		
Liechtenstein	Emergency calls (voice)	145	Tox info		
Liechtenstein	Emergency calls (voice)	147	Helpline for children and young people		

Liechtenstein	Emergency applications	App - 112	European emergency number		
Liechtenstein	Emergency applications	App - 117	Police	Android users : https://play.google.com/store/apps/details?id=li.landesspolizei.polizeiFl Apple users : https://apps.apple.com/ch/app/polizei-fl/id524685374	
Liechtenstein	Emergency applications	App - 118	Fire Brigade	Android users : https://play.google.com/store/apps/details?id=li.landesspolizei.polizeiFl Apple users : https://apps.apple.com/ch/app/polizei-fl/id524685375	
Liechtenstein	Emergency applications	App - 144	Ambulance	Android users : https://play.google.com/store/apps/details?id=li.landesspolizei.polizeiFl Apple users : https://apps.apple.com/ch/app/polizei-fl/id524685376	
Lituania	Messaging	Message	SMS to European Emergency Number 112	Android users : https://play.google.com/store/apps/details?id=li.landesspolizei.polizeiFl Apple users : https://apps.apple.com/ch/app/polizei-fl/id524685377	
Lituania	Emergency Calls (Voice)	112	European Emergency Number		Customers of national mobile networks can contact emergency services by sending SMS message to number 112 without any pre-registration. 112 SMS service is limited to Lithuanian SIM cards users only due to limitations of mobile networks
Lituania	Automatic call	112	eCall (car accident)		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Luxembourg	Emergency calls (voice)	112	European emergency number (12112 can also be used)		

Luxembourg	Emergency calls (voice)	113	Police (12113 can also be used)		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Luxembourg	Messaging	Message	SMS to European Emergency Number 112		
Luxembourg	Emergency applications	App	GouvAlert.lu (Google Play)		
Luxembourg	Emergency applications	App	GouvAlert.lu (Apple)	https://play.google.com/store/apps/details?id=lu.ctie.gouvalertlu	
Luxembourg	Other	Telefax	Fax to 112	https://apps.apple.com/de/app/gouvalert-lu/id1299114216	
Malta	Emergency applications	App	iOS App		
Malta	Emergency applications	App	Android App		The aim of the application is to ensure the safety of all inhabitants of Latvia, both in traffic and on the Internet. In addition to the possibility of sending messages and contact information, the application includes several functions that can be useful for everyone (traffic situations, safety related to the internet environment).
Malta	Messaging	Message	SMS - +356 79770112		SMS (text provided by the services involved in solving of emergency situation) is sent by the operators to their customers/abonents in case of the emergency situation.
Netherlands	Emergency applications	App	112NL APP - For all kind of users voice, video, photo and chatfunction which translates 109 languages into Dutch		Accessible to customers of Latvian teleoperators.
Netherlands	Relay services	Other	speech, text or video	https://itunes.apple.com/us/app/112mt/id1199470896?mt=8&uo=4	
Netherlands	Messaging	Message	SMS to European Emergency Number 112	https://play.google.com/store/apps/details?id=mt.gov.my112	
Norway	Emergency applications	App	Private Apps		
Norway	Messaging	Message	SMS to Fire Brigade SMS to Police SMS to Medical Emergency	https://www.rijksoverheid.nl/onderwerpen/alarmnummer-112/vraag-en-antwoord/112-app-van-de-overheid	112NL app is found in both Google Playstore and Apple's Appstore

Norway	Relay services	Other	Relay service to emergency services		SIP: teletolk@kpntelefolk.nl. By means of Tolkcontact-app, found in both Playstore and Appstore
Poland	Emergency applications	App	App Alarm 112 is intended to report all category incidents. Its dedicated for all end-users, including end-users with disabilities. The modular structure of the application makes it possible to select information describing the emergency event by means of pictograms, send a notification of such event to a PSAP and review the history of notifications.	https://open.overheid.nl/documenten/ronl-fdfab461-606c-4e23-bba7-7f01139006c7/pdf	No download, roamers can text (SMS) to number 112 and sign up by texting "aanmelden" and confirm with "aanmelden akkoord"
Poland	Emergency applications	App	App Alarm 112 is intended to report all category incidents. Its dedicated for all end-users, including end-users with disabilities. The modular structure of the application makes it possible to select information describing the emergency event by means of pictograms, send a notification of such event to a PSAP and review the history of notifications.	https://norskluftambulanse.no/hjelp113/	Information on access for roamers to be updated/ considered
Poland	Emergency calls (voice)	112	European Emergency Number	https://nodsms.no/	Due to technical challenges of roaming for short numbers, roaming end-users may use the following long Norwegian numbers to acces the emergency SMS-service
Portugal	Emergency applications	App	For deaf people trough text (Google play)	https://www.teksttelefon.no/	The availability for roamers is subject to discussion with Telenor
Portugal	Emergency applications	App	For deaf people trough text (Apple)	https://play.google.com/store/apps/details?id=com.help.deafhelp	Additional information available on website: https://www.gov.pl/web/mswia-en/alarm112-mobile-application Need to download it and register to use it(only for users with polish prefix numbers +48). Registration to application for users of foreign mobile networks will be available from 1st of June 2023."
Romania	Emergency calls (voice)	112	European Emergency Number	https://apps.apple.com/pl/app/alarm-112/id1494297585	Additional information available on website: https://www.gov.pl/web/mswia-en/alarm112-mobile-application Need to download it and register to use it(only for users with polish prefix numbers +48). Registration to application for users of foreign mobile networks will be available from 1st of June 2023."

Romania	Emergency applications	App	Call 112 ("Apel 112") is the application developed by the PSAP operator, for mobile phones with Android and iOS systems, able to read the location information generated by the existing location services on the phone and transmit the geographical position of the phone to the 112 System.	https://www.gov.pl/web/mswia-en/emergency-number-112	Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Romania	Emergency applications	App	Call 112 ("Apel 112") is the application developed by the PSAP operator, for mobile phones with Android and iOS systems, able to read the location information generated by the existing location services on the phone and transmit the geographical position of the phone to the 112 System."	https://play.google.com/store/apps/details?id=io.cordova.mai112pt&hl=en&gl=US	Available at google play - MAI112
Slovakia	Messaging	Message	SMS to European Emergency Number 112	https://apps.apple.com/pt/app/mai112/id1486324916?l=en	Available at apple store - MAI112
Slovenia	Emergency applications	App	The mobile application allows you to receive alerts or alarms about imminent dangers of natural and other disasters in the territory of the Republic of Slovenia.		Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate emergency services.
Spain	Emergency applications	App	A video call via an App, PC or other means is established with an interpreter, who in turn calls appropriate PSAP. Chat is also possible. More information at https://svisual.org/indexSSL.html	https://play.google.com/store/apps/details?id=ro.sts.apel112	The app is free of charge and can be downloaded to phones from Google Play and AppStore.
Spain	Emergency applications	App	A video call via an App, PC or other means is established with an interpreter, who in turn calls appropriate PSAP. Chat is also possible. More information at https://svisual.org/indexSSL.html	https://apps.apple.com/ro/app/apel-112/id1444872263	The app is free of charge and can be downloaded to phones from Google Play and AppStore.
Spain	Emergency applications	App	An app allows to report incident regarding disabled end-users; conversation follows as chat. More information at https://alertcops.ses.mir.es/publico/alertcops/	https://www.sosalarm.se/trygghet/112appen/	
Spain	Emergency applications	App	An app allows to report incident regarding disabled end-users; conversation follows as chat. More information at https://alertcops.ses.mir.es/publico/alertcops/	https://www.sosalarm.se/112-och-andra-viktiga-nummer/viktiga-nummer/112/112-for-tal--och-horselskadade/	

Sweden	Emergency applications	App	Mobile applications (Android and Apple) for emergency voice calls to 112.	https://www.texttelefoni.se/	The Text Relay Service can be called with SIP-addresses, mobile applications (Android and Apple) & web application, and for the person using hearing and Emergency Calls (Voice) with telephone numbers.
Sweden	Messaging	Message	Contact directly through SMS to application in SOS Alarms technical operational system, Coordcom	https://www.bildtelefoni.net	The Video Relay Service can be called with SIP-addresses, mobile applications (Android and Apple) & web application, and for the person using hearing and Emergency Calls (Voice) with telephone numbers.
Sweden	Relay services	Other	An End-user can contact the Swedish Relay Services: Video Relay Service, Text Relay Service and Speech-to-speech Relay Service. The relay services can be used for emergency communication to 112.	https://www.teletal.se	Speech-to-speech Relay Service can be called with telephone numbers.
Sweden	Relay services	Other	An End-user can contact the Swedish Relay Services: Video Relay Service, Text Relay Service and Speech-to-speech Relay Service. The relay services can be used for emergency communication to 112.	https://112opozorilo.sos112.si	Informing and alarming people, which comes under the jurisdiction of the Administration for Civil Protection and Disaster Relief of the Republic of Slovenia (ACPDR) is one of the services of the emergency call 112 and Reverse 112, which complements other services to ensure greater safety of people. https://play.google.com/store/apps/details?id=com.genasys.pssdev.sloveniaproduct
Sweden	Relay services	Other	An End-user can contact the Swedish Relay Services: Video Relay Service, Text Relay Service and Speech-to-speech Relay Service. The relay services can be used for emergency communication to 112.		universal access, no registration needed